

Key Note Speakers and Panelists



Kent Chaplin
Chief Executive Officer,
Asia Pacific, Lloyd's



Frank Desvignes
Founder of the AXA
Lab Asia – Global
Digital Transformation
Director for Asia, AXA



Augusto Hidalgo
President and CEO,
National Reinsurance
Corporation of the
Philippines (NRCP)
and Chairman, PIRA
Philippine Insurers
and Reinsurers
Association



Victor Kuk
Managing Director,
Head Hub Casualty
Asia, Swiss Reinsu-
rance Company Ltd



Steve Monaghan
Regional Director,
Head of Edge,
Accountable for AIA
Group Innovation, AIA
Group Limited



Gordon Perchthold
Senior Client Advisor,
Managing Across Asia



Jose Ribeiro
Managing Director,
Asia-Pacific, A.M. Best
Asia-Pacific Ltd



Dr. Kai-Uwe Schanz
Chairman and Partner,
Dr. Schanz, Alms &
Company AG



Clara Shih
CEO and Founder,
Hearsay Social



Chai Sopphonpanich
Chairman, Bangkok
Insurance



Hugh Terry
CEO and Founder,
The Digital Insurer



Gordon Watson
Regional Chief
Executive, AIA Group
Limited



Jonathan Zhao
Managing Partner
and Asia Pacific
Insurance Practice
Leader, EY

Premium Partners

Atos Information Technology HK Ltd.
Debevoise & Plimpton
EY
Swiss Reinsurance Company Ltd.

Partners

Capgemini
ConVista Consulting
dacadoo ag
msg global solutions asia pte ltd.

Professional Service Partners

Swiss International Air Lines Ltd
St. Gallen Institute of Management in Asia

InsuranceCom
communication > commercial > community

Asia Insurance Vision 2020: Transformation through Innovation and Leadership

Asia Insurance Outlook 2020

Insurance Opportunities and Digital Value Propositions

Strategies of Leaders: Driving Insurance Innovation

The Digital Customer as a Strategic Imperative

Thought Leadership: Accelerate Transformation in Asia Pacific

Monday, November 7, 2016: Prevenue Dinner
Mandarin Oriental, 5 Connaught Road, Hong Kong

Tuesday, November 8, 2016: Management Conference
The Ritz-Carlton, International Commerce Centre, Hong Kong

Premium Partners

Organizer
www.insurancecom.asia
www.sminds.ch



Atos

Swiss Re

Debevoise
& Plimpton

Asia Insurance Vision 2020: Transformation through Innovation and Leadership



Dr. Kai-Uwe Schanz
Conference Moderation
Chairman & Partner, Dr. Schanz,
Alms & Company AG

The insurance industry in 2020 will look very different from what it is today. For now, CEO's may take comfort from the fact, that the insurance industry is perhaps not as easily disrupted as the taxi or hotel industry. Key barriers as large capital requirements, product complexity and the regulatory compliance deserve serious consideration but are not insurmountable. New insurance value propositions, strategic scenarios and innovative products are needed in future oriented business and distribution models. Digital technologies offer customers new options to access services, design them by themselves and use new ways to reach providers. This increases pressure to rethink innovation in insurance.

Beyond the hype, what characteristics of an insurance company will allow it to be innovative? Is it simply a strategic initiative or is it even possible to transform organisations that have a proud heritage spanning decades and in some cases centuries to re-invent themselves to serve today's digital customers? Insurance Labs and start-ups introduce a new spirit in the insurance industry: fast-paced, risk-taking and dedicated to make the life of customers a little simpler.

The forthcoming InsuranceCom Asia 2016 in Hong Kong will feature this spectrum of strategic questions. In these times of disruptive change, the exchange of experiences and opinions is more vital than ever. Only with a deep understanding of what type of leadership and what type of strategies can make the insurance market transformation happen in Asia, insurance leaders are positioned to be change agents for the digital transformation in their markets.

The InsuranceCom community is composed of individually selected senior executives of insurance companies with operations in China and Southeast Asia. In addition, it draws on the expertise of some well-known senior global insurance professionals. You are personally invited to participate in this premier exchange and be part of this exclusive InsuranceCom community.

InsuranceCom – the platform where decision-makers of Asian and global insurers meet to discuss and shape the industry's future.



Dr. Moses Mo-Chi Cheng
Prevenue Dinner Speaker
LL.B., LL.D., FCPA (AUST.), HON.
FELLOW (HKU), GBM, GBS, OBE, JP,
Chairman, Insurance Authority,
Hong Kong

Tuesday, November 8, 2016

08.00	Welcome Reception & Registration
09.00	Welcome and Introduction Dr. Kai-Uwe Schanz, Chairman & Partner, Dr. Schanz, Alms & Company AG
09.20	Insurance Opportunities and Digital Value Propositions Executive Opening Keynote
10.00	Refreshments & Networking
10.40	Asia Insurance Outlook 2020 Jose Ribeiro, Managing Director, Asia-Pacific, A.M. Best Asia-Pacific Ltd
11.00	Strategies of Leaders: Driving Insurance Innovation in Asia Senior Executive Panel Discussion, moderated by Gordon Perchthold, Senior Client Advisor, Managing Across Asia Victor Kuk, Managing Director, Head Hub Casualty Asia, Swiss Reinsurance Company Ltd Jonathan Zhao, Managing Partner and Asia Pacific Insurance Practice Leader, EY Gordon Watson, Regional Chief Executive, AIA Group Limited
12.00	Senior Executive Discussion
12.30	Lunch & Networking
13.30	The Digital Customer as a Strategic Imperative Session Chair and moderation by Hugh Terry, CEO and Founder, The Digital Insurer
13.40	The Age of the 'Omnichannel' Advisor Clara Shih, CEO and Founder, Hearsay Social
14.00	Customer led Business Models for Insurance in Asia Frank Desvignes, Founder of the AXA Lab Asia – Global Digital Transformation Director for Asia, AXA
14.20	New Technologies to Transform the Customer Experience Steve Monaghan, Regional Director, Head of Edge, Accountable for AIA Group Innovation, AIA Group Limited
14.40	Executive Plenary Discussion
15.10	Refreshments & Networking
15.40	Senior Executive Panel Discussion: The Transformation of Asia's Insurance Markets: Destination and Journey Moderated by Dr. Kai-Uwe Schanz, Chairman and Partner, Dr. Schanz, Alms & Company AG Kent Chaplin, Chief Executive Officer, Asia Pacific, Lloyd's Augusto Hidalgo, President and CEO, National Reinsurance Corporation of the Philippines (NRCP) and Chairman, PIRA Philippine Insurers and Reinsurers Association Chai Sophonpanich, Chairman, Bangkok Insurance
16.50	Key Takeaways, Prospects and Closing
17.00	Closing Ceremony followed by drinks at Ozone Sky Bar



The Ritz-Carlton



Mandarin Oriental

Important Information

Dates of the InsuranceCom Asia 2016

Prevenue Dinner, Mandarin Oriental, Hong Kong Limited,
5 Connaught Road, Central, GPO Box 2623, Hong Kong
November 7, 2016, 6.30pm – 10pm

Management Conference, The Ritz-Carlton,
International Commerce Centre, 1 Austin Road West,
Kowloon, Hong Kong
November 8, 2016, 8.30am – 5:30pm

Accommodation Bookings

The Ritz-Carlton, International Commerce Centre
1 Austin Road West, Kowloon, Hong Kong
www.ritzcarlton.com
Special rate: Deluxe Harbour Room HKD 4'000

Mandarin Oriental, Hong Kong Limited
5 Connaught Road, Central, GPO Box 2623, Hong Kong
www.mandarinoriental.com/HongKong

All rates are subject to 10% service charge.
For accommodation bookings with special rates
please contact contact@sminds.ch

Official Carrier

Special fares offered if travel on SWISS,
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InsuranceCom Personal Registration

By e-mail to contact@sminds.ch – Please register in good time

Organizer & Information

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